

Spa Etiquette



Opening Hours

INFINITY POOL
10:00 – 20:00

POOL ACCESS IS AVAILABLE
UPON REQUEST
08:00 – 10:00

SAUNA & JACUZZI AREA
15:00 – 20:00



Access and age limits

ACCESS TO THE INFINITY POOL IS PERMITTED
FOR GUESTS AGED 12 TO 18
UNDER THE EXCLUSIVE SUPERVISION
AND RESPONSIBILITY OF AN ADULT

The Adults Area is reserved exclusively
for guests 18 years of age and over.



Reservations

TO FULLY ENJOY A RELAXING EXPERIENCE,
WE KINDLY ASK GUESTS TO ARRIVE
AT THE SPA AT LEAST 10 MINUTES BEFORE
THEIR SCHEDULED TREATMENT TIME

We recommend booking treatments prior to arrival
or, in any case, well in advance.

The duration of the treatment includes the entire time
from when the therapist welcomes you at the wellness
reception until the moment they escort you back.

Cancellations must be communicated at least 8 hours
in advance; otherwise, 50% of the treatment cost
will be charged.

Please inform us in advance of any health conditions or
allergies. In case of pregnancy, we recommend consulting
your physician before undergoing any treatments.

Sun loungers cannot be reserved.



Dress code

GUESTS ARE REQUESTED TO ENTER
THE SPA AREA ALREADY WEARING
A BATHROBE AND SLIPPERS,
WHICH CAN BE FOUND IN THE SPA KIT
PROVIDED IN THE ROOM

The use of swimwear is not permitted in the sauna area.
Guests are kindly requested to use towels only for
coverage, in accordance with hygiene standards
and wellness tradition.

Swimwear is required in the pool area.



Code of conduct

GUESTS ARE KINDLY ASKED TO RESPECT
THE PEACE AND RELAXATION
OF OTHERS BY REFRAINING FROM USING
MOBILE PHONES

It is not permitted to bring food or beverages,
alcoholic drinks, or to smoke within the SPA area.

We recommend storing jewelry and valuables
in the in-room safe.